

## RISK & INSURANCE TECHNOLOGY SERVICES FOR INSURANCE CARRIERS

### WHAT SERVICES DO WE PROVIDE?

- Strategic, Tactical, and Operational Planning
- Work Flow and Best Practices Analysis
- e-Business Strategy
- Technology Strategy
- Legacy Systems Review and Needs Analysis
- Insurance Technology Marketplace Overview
- Online RFI/RFP Development
- Systems Evaluation and Selection
- Project Methodology, Planning, and Management
- Process Engineering "As-Is" / "To-Be"
- Business Systems and Operations Analysis
- Internal Application Design and Development
- Data Mapping and Conversion Management
- Testing Management and Support
- Deployment Execution Management
- Training Management and Support
- Integration Analysis
- EDI Compliance Analysis
- Claims Audits and Review
- Industry Surveys



### WHAT ARE THE BENEFITS?

- Collection of leading technology solutions in a sales-free environment
- Save time evaluating and selecting the most appropriate application and system
- Deep product knowledge
- Flexible and scalable implementation methodology
- Effective management of insurance technology solutions

### CASE STUDY

A medical malpractice insurance carrier in a Northeastern state needed a more effective way to operate its medical malpractice underwriting department. The RMIS/Lab™ was engaged to perform an underwriting process review, including a technical evaluation of a planned upgrade to a new underwriting system. Our Risk & Insurance Technology consultants presented several recommendations for improving system implementation, user training, and solutions for project management. The carrier can now more effectively manage the underwriting department and implement the new system with new direction and confidence.

For more information about Risk & Insurance Technology Services or the RMIS/Lab, please call 1.888.715.RMIS or visit our Web site at [www.rmislabs.com](http://www.rmislabs.com).

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## RISK & INSURANCE TECHNOLOGY SERVICES FOR RISK MANAGERS

### WHAT SERVICES DO WE PROVIDE?

- Strategic, Tactical, and Operational Planning
- Work Flow and Best Practices Analysis
- e-Business Strategy
- Technology Strategy
- Legacy Systems Review and Needs Analysis
- Risk Management and Insurance Technology Marketplace Overview
- Online RFI/RFP Development
- Systems Evaluation and Selection
- Project Methodology, Planning, and Management
- Process Engineering "As-Is" / "To-Be"
- Business Systems and Operations Analysis
- Internal Application Design and Development
- Data Mapping and Conversion Management
- Testing Management and Support
- Deployment Execution Management
- Training Management and Support
- Integration Analysis
- EDI Compliance Analysis
- Claims Audits and Review
- Industry Surveys

### WHAT ARE THE BENEFITS?

- Collection of leading technology solutions in a sales-free environment
- Save time evaluating and selecting the most appropriate application and system
- Deep product knowledge
- Flexible and scalable implementation methodology
- Effective management of risk management technology solutions

### CASE STUDY

A power company headquartered on the East Coast needed a better way to process several types of unique claims, manage a myriad of insurance reports, and deal with complex insurance renewals. The RMIS/Lab™ was engaged to perform a Risk Management Information System needs analysis and system selection. Through a process of interviews and analysis, our Risk & Insurance Technology consultants helped create a short list of candidates. An RMIS/Lab session was hosted to thoroughly examine the systems and evaluate potential solutions with hands-on interaction and testing. The client has successfully chosen a viable system that is being installed.

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## RISK & INSURANCE TECHNOLOGY SERVICES RMIS/LAB™ INDUSTRY APPLICATIONS

With market access to more than 150 vendors, the RMIS/Lab provides abundant opportunities for clients to visit, utilize, and evaluate systems.

By design, the vendors participating in the RMIS/Lab represent some of the top risk and insurance technology vendors in the nation and the world. Vendors do not pay Deloitte & Touche to be included — that would jeopardize our objectivity. Vendors are evaluated for participation in our Lab based on demonstrated market share, track record of success, and a reputation for innovative solutions (including Web-enabled and/or Web-based applications). That's why we are constantly evaluating and adding new vendors to our participating list — to allow organizations access to the most leading-edge technology available.

### EXAMPLES OF CURRENT INDUSTRY APPLICATIONS

#### IN THE RMIS/LAB INCLUDE:

- Enterprise-Wide Risk Assessment Tools
- Risk Management Administration and Reporting
- Multi-Line Claims Administration and Reporting
- Disability Case Management and Reporting
- FMLA Tracking and Reporting
- Certificate Management and Reporting
- Loss Control Administration and Prevention Reporting
- Policy Tracking and Management
- Group Health Benefit Tracking and Administration
- Medical Bill Review Adjudication
- Work Site Assessment and Decision Support
- Document Imaging and Work Flow Management
- Reinsurance Process Management
- Insurance Procurement and Customer Support
- Clinical Decision Information Support
- Environmental, Health, and Safety Information Management
- Federal Claims Administration and Management
- Legal and Litigation Administration and Management
- OSHA Compliance Reporting
- Incident Investigation Management
- Project Tracking and Management
- First Report of Injury Reporting
- Electronic Data Interchange (EDI) Reporting
- Electronic Medical Bill Submission
- Health Plan and Benefits Administration

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